

Welcome to Cambodia!

Thank you for purchasing COVID-19 Insurance from **Forte Insurance (Cambodia) Plc.** This COVID-19 INSURANCE is underwritten and managed by Forte Insurance (Cambodia) Plc.

COVID-19 DIAGNOSIS

Referring to the announcement from Ministry of Health of Cambodia, once you are entering Cambodia, you are required to get COVID-19 Test.

COVID-19 NEGATIVE

If your COVID-19 test result is negative, you may start enjoy your trip subject to the guideline from Ministry of Health Cambodia.

COVID-19 POSITIVE

Unfortunately, if your COVID-19 test result is **Positive**, you shall be required to hospitalize at one of the Appointed/Authorized Medical Providers authorized by the Ministry of Health Cambodia. You just need to show your **COVID-19 INSURANCE Certificate** to the Appointed/Authorized Medical Providers. Please also contact our hotline for more enquiry. The coverage under COVID-19 Insurance will trigger once your COVID-19 PCR Test is positive subject to policy limit, sub-limit, terms, conditions and exclusions.

CLAIM NOTIFICATION AND PAYMENT

You or the Appointed/Authorized Medical Providers may notify Forte directly about the claim and valid claim amount shall be settled directly to the Appointed/Authorized Medical Providers. However, you will have to be responsible for the expenses that are not covered or exceed the limit of the Policy and settle such bill directly with the Appointed/Authorized Medical Providers before discharging from the Appointed/Authorized Medical Providers.

INQUIRY:

Hotline : +855 86 777 929
Email : covid-19@forteinsurance.com

*Forte Insurance (Cambodia) Plc. reserves the right to update this COVID-19 INSURANCE Claim Procedure without prior notice.
You can obtain the updated Claim Procedure from our Website www.forteinsurance.com/covid19*