



COVID-19 INSURANCE CLAIM PROCEDURE

Welcome to Cambodia!

Thank you for purchasing COVID-19 Insurance from **Forte Insurance (Cambodia) Plc.** This COVID-19 INSURANCE is underwritten by the COVID-19 Insurance Consortium and managed by Forte Insurance (Cambodia) Plc.

COVID-19 DIAGNOSIS

Referring to the announcement from Ministry of Health of Cambodia, once you are entering Cambodia, you are required to get COVID-19 Test.

COVID-19 NEGATIVE

If your COVID-19 test result is negative, you are required to self-quarantine for 14 days. You will also be required to re-test COVID-19 on the 13th or 14th day.

COVID-19 POSITIVE

Unfortunately, if your COVID-19 test result is **Positive**, you shall be required to hospitalize at one of the Appointed Medical Providers. You just need to show your **COVID-19 INSURANCE Certificate** to the Appointed Medical Providers. The coverage under COVID-19 Insurance will trigger once your COVID-19 Test is positive subject to policy limit, sub-limit, terms, conditions and exclusions.

CLAIM NOTIFICATION AND PAYMENT

The Appointed Medical Providers will notify Forte directly about the claim and valid claim amount shall be settled directly to the Appointed Medical Providers. However, you will have to be responsible for the expenses that are not covered or exceed the limit of the Policy and settle such bill directly with the Appointed Medical Providers before discharging from the Appointed Medical Providers.

INQUIRY:

Hotline : +855 86 777 929
Email : covid-19@forteinsurance.com

*Forte Insurance (Cambodia) Plc. reserves the right to update this COVID-19 INSURANCE Claim Procedure without prior notice.
You can obtain the updated Claim Procedure on your Certificate's QR Code or
our Website www.forteinsurance.com/covid19*